

# Support Engineer (full time)

We are seeking a support engineer to work with our engineer and sales team in our San Francisco Bay Area office.

## Your role

Support our engineers, sales people and clients technically. Add sources to our custom designed News Crawler. Adding of sources is done via an online interface.

## Requirements

- Fluence in written and spoken English is required
- Excellent knowledge of HTML, CSS and Javascript
- Excellent communication skills and an ability to work in teams
- Proven ability to deliver with minimum supervision when time is limited
- Programming knowledge is a plus
- Linux knowledge is a plus

## About the Meltwater Group

The vision of the Meltwater Group is to run companies that enter high growth markets where innovative technology enables new players to challenge existing business models. Our first division, Meltwater News specializes in online media monitoring and market intelligence. We search and store a vast collection of internet sources daily and filter this information for business-relevant news and press releases for each client. We provide a flexible and configurable administrative interface for our clients to set different options and capabilities.

The company was founded in Norway in 2001 and is currently one of the fastest growing companies in Europe. We are rapidly expanding operations in North America, Asia and Australia. In the last five years we have opened more than 35 offices in Europe, North America, South America, Asia, Australia and South Africa.

Meltwater has over 12,000 of the most admired companies and organizations worldwide as clients. The company has been founded without the need for external aid, has zero debts, and has been cash-flow positive and profitable from day one.

### Details

- We are looking to fill this position immediately
- Salary is negotiable
- Fun and open working environment in our San Francisco Bay Area office

### To apply for the position, you MUST provide:

- A cover letter including your written/spoken languages and level of fluency
- A copy of your resume/CV

Send the above to: <u>recruitment.thinktank@meltwaternews.com</u> More information about the Meltwater Group is available at <u>www.meltwater.com</u>

\*\* Incomplete applications will not be considered.